

## TEST DAY: Frequently asked questions

### 1. What time should I arrive on test day?

Registration begins at 8:15 am. You must arrive at the test venue by 9:15 am or you will not be admitted to the test. The test begins at 9:30 a.m. We encourage you to arrive early.

### 2. When is my speaking interview?

Speaking interviews are usually scheduled on the afternoon of the test day between 1:20 pm and 5:20 pm. All speaking interviews are usually completed by 6:00 pm. The exact time of the speaking interview will be provided on test day. This time is randomly assigned and cannot be changed. Please note that speaking interviews can be conducted up to 7 days before or 7 days after the actual test. You will be notified of your speaking time via phone call or email if you need to be scheduled for a pre- or post-test day speaking time. Please go to <http://www.ieltscanada.ca/TestFormat.aspx> for more details.

### 3. What do I need to bring on test day?

On test day you must bring:

- the EXACT SAME valid ID you used to apply for the test (IELTS only accepts a Passport or Canadian Permanent Residence Card)
- your confirmation email
- 2 HB or #2 pencils
- an eraser
- a pencil sharpener with a canister

You will also be allowed to have a clear bottle of water with the label removed. No other items will be permitted in the test room.

### 4. Will there be a secure place to store my personal possessions while I write the test?

A cloak room will be available to secure personal items during the test. Absolutely no personal belongings, electronic devices (smart phones, MP3 players, watches, iPods, etc.) or food will be allowed in the testing room. Any candidate who retains these in their possession will be disqualified. Please do not bring valuables with you on test day. Please note that IELTS assumes no responsibility for lost or stolen property.

### 5. I'm late for my test, or I missed my test. What do I do?

Candidates arriving at the test venue after 9:15 am will not be permitted to take the test. If you are late you will have to re-apply. There will be no refund or cancellations for the missed test. Please see our refund and test day transfer policy at: <http://www.ieltscanada.ca/Cancellation> for further details.

[www.ieltscanada.ca](http://www.ieltscanada.ca)

# Test Day Schedule

## MORNING

8:15 a.m. - 9:15 a.m.

Registration

9:30 a.m. - 12:30 p.m.

Listening + Reading + Writing

- Candidates arriving after 9:15 am at the test venue will not be permitted to take the test.
- There is no break in the morning.

## AFTERNOON

1:20 p.m. - 6:00 p.m.

Speaking, every candidate spends 11 – 14 minutes

- Candidates will find out their interview times on test day.

# Finger Scanning and Test Day Photography FAQs

## 1. What can I expect on test day?

Your test day photograph and finger scan will be taken at registration. The finger scan will be matched each time you leave the exam room and return to the exam room after every comfort break.

## 2. What is a finger scan?

A finger scan is used to confirm candidate identity. The finger scan uses an electronic scanner that does not contain any ink, liquid or chemical. The finger scan converts the image into a unique sequence of numbers that are then used for identification. The finger scan is stored as a binary reference that cannot be converted back into an image. A finger scan is not a finger print.

## 3. Why do I need to provide a finger scan and a photograph on test day?

IELTS is dedicated to protecting genuine candidates while ensuring the highest standard of customer care and the validity of test scores. Finger scanning and test day photography are security arrangements that provide protection for genuine candidates against fraudulent test takers. They also provide receiving organizations with reassurance that the person whose photograph appears on the Test Result Form is the person who took the test.

## 4. Can I refuse to take finger scan?

Refusal to comply with IELTS identity verification will prevent you from taking the test, and you will not be eligible for any transfer, cancellation or refund.



INTERNATIONAL 

**IELTS Test Centre** Telephone:  
519-748-3516  
Toll Free: 1-888-855-4358  
Email: [help@ieltscanada.ca](mailto:help@ieltscanada.ca)  
QQ: 2785665253  
WeChat: IELTS\_Conestoga

[www.ieltscanada.ca](http://www.ieltscanada.ca)



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Register online for the IELTS test and receive access to 30 days of free online preparation focusing on one of the key areas: listening, reading, writing or speaking.